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Contact Us

CFHA Maintenance

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Clark Homes

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(closed 12pm - 1pm)
& Fri 8am - 12pm

General Phone: (928) 213-2730

IF I MADE A LIST
OF THE PEOPLE
I ADMIRE, MOM WOULD
PROBABLY FILL UP
HALF OF IT. SHE
COULD DO ANYTHING
AND EVERYTHING.

PATSY CLINE

CARES Act Provides Financial Relief for Those Whose Work Has Stopped or Been Reduced

From Kurt Aldinger, Public Housing Manager

Most of you have heard about the one-time payment of up to \$1,200 for a single person, \$2,400 for a couple with an additional \$500 per dependent child. These payments have started depositing into people's bank accounts. The payment is much quicker if the IRS has your banking information because you filed a return and received a refund through direct deposit. Here are some things to think about:

- If you received a paper refund check in the mail or owed you can go to the web address listed below to enter your banking information and receive the check more quickly.
- If you received a refund loan from a tax preparation business rather than a refund from the IRS the banking information on the return may be that of the business, not yours. Check with your tax preparer or with the IRS at the web address

below to determine if you need to do anything.

- If you received your refund on a cash card and no longer have the card go to the web address below to update your information.
- If you did not file a tax return but receive Social Security, SSI or Railroad Retirement, the IRS is working with these agencies to make the payment.
- If you did not file a tax return and are not receiving benefits you must give your information to the IRS at the website below or you will not receive a payment.

These one-time payments will not affect rent and do not need to be reported. To check on your payment status or for more information go to <https://www.irs.gov/coronavirus/economic-impact-payments>.

CARES Act Financial Relief, *continued from page 1*

The Small Business Administration (SBA) has made loans available for paycheck protection. If your employer receives an SBA loan and you are receiving a paycheck based on this, the paycheck is countable income. You must report this if your rent has been adjusted due to wage reduction or loss. If your rent has not been adjusted but pay under this program is less than you were making you may report the decrease to request a rent adjustment.

Pandemic Unemployment Assistance will provide up to 39 weeks of income replacement of up to \$600 per week over the state maximum unemployment benefit (currently \$240 per week). This benefit may be available to workers who would not traditionally be eligible to unemployment such as self-employed or contract workers. This benefit will be administered by State of Arizona DES. DES is currently working on implementation of this program but does not currently have a target date. If you have already applied for or are receiving unemployment through DES you will receive these benefits automatically when the program is implemented. This payment will not be counted when computing rent, however the regular state issue benefit is countable income. Go to des.az.gov for more details.

You may currently apply for unemployment at azdui.com if you are not working or your hours have been reduced. If you begin to receive benefits or they increase, report this to your case worker like any other income change by email or change report or other written statement through the drop slot at the office where you live. There are blank change reports in an envelope outside the door at all offices. Changes may not be reported by telephone. Due to high volume DES is currently experiencing delays in processing new claims, so we do not begin to count the income until it is actually received. DES will not notify you when you start receiving benefits, so be sure to check your card balance weekly if you have applied.

CFHA Information

Front Lobbies of all offices are currently closed. We cannot permit anyone in the office who does not have a scheduled appointment. However, staff are still in the office to continue to serve residents. If you need to speak to your specialist or another staff member please call. Housing Specialist contact information is on page 1 of the newsletter.

Maintenance Work Orders

Please continue to call in all work orders to (928) 213-2731. However, only Health & Safety Maintenance Work Orders Will Be Immediately Completed. These work orders will be completed within 24 hours.

When you leave a message for a work order it is entered into our computer system so we have a record. It is not necessary to call more than once.

Please respect the health of our Maintenance professionals as they respect yours. When they are in your home please make sure to the extent possible that nobody is in the same room while they are working.

All other work orders will be completed once we can ensure that staff and residents will be at minimal health risk.

The dump is not currently allowing anyone to enter, so we are unable to pick up items from the curb. In order to keep our developments looking neat please place bulky items on the curb the day before the bulky item pickup noted on the calendar.

Change Reporting

We will be processing rent reductions with an expedited process to insure that rents remain appropriate and affordable. When reporting your change please provide sufficient information for your Specialist to be able to determine your income (for example do not report your hours have been reduced, report you are now working 16 hours a week at \$14 per hour). We are currently waiving face-to-face appointments, but it is very important that you return all documents with proper signatures to the office. When we have received your signature we will sign and return copies of the documents to you through the mail.

Clark Homes Neighborhood Network and the SHAC are currently closed and activities suspended.

Annual Recertifications

Annual recertifications will be Performed by Mail. Due to current restrictions at the Flagstaff Police Department the background check does not need to be returned with the packet but will be required later. If you are unable to provide certain verifications (other than income) with your

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CARES Act, continued from page 2

recertification packet please include a note which indicates this. For example: "I am unable to get bank statements because bank is closed and I have no internet access." When we receive your packet with sufficient information to determine rent, a Family Worksheet and Lease Addendum will be sent for your signature. Please return the signed paperwork promptly. When received your Specialist will sign the paperwork and send you a copy. An office appointment will be required when our Lobby has reopened so that you may provide the record check, any missing documentation, and review the results of the recertification.

Community Service

HUD has issued a waiver for Community Service. At this time those previously required to perform community service are not required to do so, but may be required to make this up later. Those who were previously Exempt from Community Service will remain so. Community Service status will be redetermined at Annual Recertification.

Annual Inspections Are Postponed for the Time Being.

Lastly, Clark Homes and Public Housing newsletter will be combined for the time being.

Recipe of the Month: Food Vacation

If you're stuck at home and dreaming of ways to get away, try this sweet treat straight from Disney Parks! You can put on an animated favorite alongside to really set the mood.

Dole Whip, Single Serving

From Disney Parks, photo property of Disney Resorts

- 1 big scoop of ice cream
- 4 oz pineapple juice
- 2 cups frozen pineapple

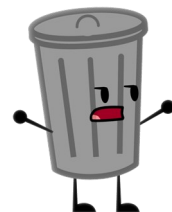
Add all ingredients to a blender and blend until it is thick. Move to a piping bag or a plastic bag and cut a small hole in the corner. Squeeze through the hole to create a swirl and enjoy!

Source: deseret.com/entertainment/2020/4/8/21213907/disney-frozen-dole-whip-recipe-disneyland-disney-world-closures



Maintenance: Bulk Trash & Installs

In addition to Maintenance only doing Health & Safety calls, the Maintenance Team heartily **encourages residents to use the bulk trash schedule on the monthly calendar.** This will keep our neighborhoods tidy and reduces costs. Bulk trash must be set out by Monday at 6am on the week of your neighborhood's pickup. For more information on bulk trash, garbage, or recycling, see the Solid Waste webpage: flagstaff.az.gov/948/Bulk-Trash---Important-Information.



Also, if you're scheduling an installation of phone, internet, cable, or other services, you must contact **Maintenance for approval first.** The Maintenance phone is (928) 213-2731. You cannot have such services installed prior to approval from Maintenance as described in your lease.

Census 2020: I Count, You Count!

You can file your 2020 Census response right now! Be sure to have your household code that was mailed to you. Everyone counts in the US Census! You can respond:

- Online at 2020census.gov
- By phone at [1-800-923-8282](tel:1-800-923-8282)
- By mail using the survey that will be sent to those who don't respond above.
- If you do not respond, then a surveyor will help you respond in person.

The US Census helps establish accurate demographic information for the entire country.

Organizations throughout our community secure funding with a more accurate count for our region. Regardless of race, ethnicity, national origin, disability status, or faith, your response counts! The decennial US Census is based in the US Constitution. For more information in English or Spanish, go to icount2020.info.



Coconino County: Ready, Set, Go!

Expect emergency officials to begin using these key words during wildland fire events! (And possibly during flood events. - CA)

1. Get Ready - Be fire-adapted and ready

Take personal responsibility and prepare before the threat of a wildland fire so your home is ready in case of a fire. Assemble supplies and belongings for the emergency in a safe place. Plan escape routes and make sure everyone in the home knows the plan.

2. Be Set - Situational awareness

Pack your emergency items. Know how to receive and stay aware of the latest news and information on the fire from local media, your local fire department and public safety.

3. Evacuate - Go! - Act early

Follow your personal wildland fire action plan. Also be sure to adhere to your local jurisdiction's evacuation processes. Doing so will not only support your safety, but will allow firefighters to best maneuver resources to combat the fire.

Learn more at ein.az.gov/ready-set-go

The Museum Fire resulted in a large swath of bare, burned earth upstream from Flagstaff. Rainfall there may result in sudden and severe flash flooding. This includes areas of Siler Homes, Sunnyside, Clark Homes, Brannen Homes. For a map, see flagstaff.az.gov/DocumentCenter/View/55355/FloodplainMap

Emergency Food Assistance: DES & Area Agency on Aging

From des.az.gov/services/basic-needs/food-assistance/emergency-food-assistance

The Emergency Food Assistance Program (DES) helps supplement the diets of low-income Americans, including elderly people, by providing them with emergency food and nutrition assistance at no cost.

If you receive SNAP/Food Stamps, you are eligible. Other households can check sign-in sheets at sites linked from the website. Photo ID, proof of address, and self-declaration of need are required at site.

The Area Agency on Aging-NACOG can also provide food for people 60 years of age or older who are socially isolating at this time. Call them, toll free, at (877) 521-3500 to arrange for assistance.

Learning Resource for Kids

- Check out these learning resources for young minds:
- ♦ **FUSD Digital Hub:** Your go-to for Flagstaff Unified School District educational content waits for you at fUSD1.org/digitalhub!
 - ♦ **Spring Literacy Challenge:** The City-County Library is hosting an online literacy challenge for all readers: fpl.azsummerreading.org
 - ♦ **KAHN Academy and Scholastic:** Standards-aligned lessons covering K-12 through early college. Kahn is FREE at khanacademy.org
 - ♦ **Scholastic's** FREE *Learn From Home* site has content for PreK to Grade 6 and up. Workdays include stories, videos, and field trips: classroommagazines.scholastic.com/support/learnathome.html
 - ♦ **NPR Art Projects:** For art projects for the whole family, check out npr.org/2020/04/10/830878128/5-easy-art-projects-to-enjoy-during-social-distancing. These are great for youth, but adults can join, too!



Flagstaff Family Food Center

Flagstaff Family Food Center released this in April:

To Our Neighbors,
As the COVID-19 crisis continues, we want you to know that we are here for you. Whether you are home-bound or do not feel comfortable leaving your home, we are here to help your family get the nutritious food you need.

Our Services during COVID-19:

Home Deliveries:

Call us at 928-526-2211 to sign up for a delivery
No contact—leave at your doorstep

Emergency Food Boxes

3805 E Huntington, Tues—Sat, 9am-1pm

No Contact Distribution

Come twice per month

To-Go Style Dinner

1903 N 2nd St, Daily 4pm-5:30pm

Nutritious meal packed up to-go

Backdoor Lunch Program

1903 N 2nd St., Daily 10am-2pm

Ring the doorbell for a sack lunch

More info at www.hotfood.org



Wise Words from Officer Brown

Safe Summer Neighborhoods

With the warm weather our children are going to be out enjoying it. Here are a few summer neighborhood safety tips so our children have a safe summer!

- 1) Always make sure your child knows his or her address, phone number and the names of those responsible for them. This can even be put in a pocket on a piece of paper.
- 2) Set clear landmark boundaries for where your child is allowed to play within the neighborhood.
- 3) Whenever possible urge your child to take a friend with them. **USE THE BUDDY SYSTEM!**
- 4) Teach your children not to talk to strangers.
- 5) Make it a house rule that your children tell you when they are going to be leaving the house and where they are going to be. Explain that if they want to change the plans they must come back to the house, check in, and talk to you again.
- 6) Get to know your children's friends, where they live and have contact information for their parents in case of an emergency.
- 7) Keep an eye out for suspicious and unusual behavior in your neighborhood. Get to know your neighbors and pick several places where your children can go if they don't feel safe and familiarize your children with the neighborhood.



Have a fun and safe summer!

Kids' STEAM Corner: Game to Learn!

If the kids are stuck at home, you may be looking for resources for them to learn and play without a ton of supervision. Or maybe you're looking for a game to tickle your neurons? Here are a few video games to engage the brain, young and old!



Where on Google Earth is Carmen Sandiego is a geography investigation that brings the thief extraordinaire back to life with Google Earth! Google the title or use a mobile phone loaded with Google Earth to learn global geography and history!



Magic School Bus Games on Scholastic.com!

Scholastic hosts plenty of learning resources, and these games are no exception. There are seven games based on the children's book series including "the Adventures of Weatherlizard," "the Great Habitat Match," and "Blows its Top" at [scholastic.com/magicschoolbus/games/index.htm](https://www.scholastic.com/magicschoolbus/games/index.htm).

Need more games? Try these:

- PBS Kids Game Library: pbskids.org/games/
- National Geographic Kids: kids.nationalgeographic.com/games/
- Looking for board and roleplaying games that stimulate the brain? Try these medium.com/@rodneyorpheus/magical-tabletop-games-for-kids-1cd227cac9fe

Sources:

cnet.com/news/15-video-games-that-are-fun-and-secretly-educational-for-your-kids-to-play/

electronics.howstuffworks.com/family-tech/tech-for-kids/10-educational-video-games-your-kids-will-love.htm

kqed.org/mindshift/34761/10-free-online-educational-game-sites



Your Story Could be Featured in Next Month's Newsletter!

If you have news of accomplishments, original artwork, poetry, community group news, recipes, or if you just want to see something specific on the next newsletter, we want to hear from you! Send Caleb your stories or suggestions and they may be featured in next month's newsletter!

Stop by the Siler Homes office, email caleb.alexander@flagstaffaz.gov, or call (928) 213-2738.

May 2020

Monday	Tuesday	Wednesday	Thursday	Friday
<u>Trash Pickup</u> Clark Homes, Crestview, and Cedar <u>Yard Watering:</u> None	<u>Trash Pickup</u> All Sunnyside Scattered Sites <u>Recycling Pickup</u> Brannen and Verde <u>Watering:</u> Odd #s	<u>Trash Pickup</u> Siler, Brannen, Steves, Alta Vista, Lockett, and Verde <u>Watering:</u> Even #s	<u>Recycling Pickup</u> Clark Homes, Cedar, and Crestview <u>Watering:</u> Odd #s	<u>Recycling Pickup</u> Siler, Lockett, Alta Vista, Steves, and all Sunnyside Scattered Sites <u>Watering:</u> Even #s
Note: This calendar includes deadlines for Brannen Homes, Siler Homes, Clark Homes, and Scattered Sites.	April 28 <u>Bulky Trash Pickup:</u> Scattered Sites, Siler, & Greenlaw	April 29 <u>Office lobbies continue to be closed until noted otherwise</u>	April 30 <u>Change Reports and Statements available outside lobby doors</u>	May 1 <u>Public Housing Rent Due</u> <u>Clark Homes Rent Due</u>
4 	5 <u>Clark Homes:</u> Tuesday Crafts and Wednesday Coffee are cancelled in May	6 <u>Clark Homes Rent Late Fees Applied</u>	7	9 <u>Late fees for Public Housing rent applied at 8am & late notices sent</u>
11 	12	13	14	15 <u>Last day to turn in Public Housing Recert. Packets for August by 8am</u>
18 <u>Bulky Trash Pickup:</u> Brannen Homes	19	20 	21	22 <u>Last day, by 8am, to report changes for June rent decrease</u> <u>Last day to pay rent to avoid court action</u>
25 <u>Memorial Day:</u> <u>All Offices Closed</u> <u>Bulky Trash Pickup:</u> Clark Homes, Crestview, & Cedar	26 	27	28	29 <u>Clark Homes Recertifications Due</u>

May's Rent Dates

Late fees applied: By 8:00 am on Monday, June 8th

Last day to pay rent to avoid court action: By 8:00 am on Monday, June 22nd